

Installations Engineer

Reports to: Sales and Installations Manager

Job purpose:

We are looking for a hard-working and self-motivated Installations Engineer to join our team.

The successful candidate will work well within a team, have a good working knowledge of industry standard equipment and will work under the Install Project Managers to ensure that all jobs are completed to a high standard. This is a hands-on role, primarily based on-site.

Fitting permanent sound, video and lighting systems into a variety of different venues across the UK. This is a great opportunity for someone looking at starting out in AV installation work. Any experience of using audio-visual equipment is useful, but not essential.

Spanning both the disciplines of on-site installation contractor and the AV events industry, we are subject to abnormal working hours. The installations team must be flexible around these times.

Key responsibilities and accountabilities:

- Working alone, or as part of a team to complete a permanent installation of a projection system, sound system or lighting equipment
- Seeing the installation through from order to completion including cable-lay, termination, hardware installation, and system testing
- Liaison with the Job Handler, Project Manager and the Client to ensure customer satisfaction and the delivery of a reliable system
- Keeping up to date with all necessary health & safety rules for on-site working such as PASMA, IPAF, CSCS & working at height regulations
- Working with other trades on building sites and adapting schedules to fit in with main contractors and building progress
- Carrying out maintenance visits (planned and reactive) to fault-find and undertake repairs on client premises
- Working with management and the whole of the Sales & Installations team to develop growth and profitability
- To provide excellent customer service to our clients at all times
- To have a good working knowledge of cabling, containment, termination and AV systems
- Keep the site, warehouse and other surrounding areas clean and safe
- To follow all Company Policies and Guidelines at all times

Person Specification:

- Adaptability and able to transfer knowledge
- Knowledge of sound, video and lighting equipment and its operation
- Good communication & organisation skills
- Honest and trustworthy
- Self-managing and motivated
- Ability to work under pressure and tight deadlines
- Good attention to detail
- Hard working and enthusiastic
- Good time management skills
- Good team player
- Ability to problem solve
- Physically able to perform manual handling
- Experience of working as an engineer within the events industry or experience of installing AV equipment is useful, but not necessary
- Good practical skills, e.g. soldering, crimping, hand & power tools
- Ability to understand and comply with the company's Health and Safety policy
- Comfortable with working at height
- Familiarity with the needs and sensitivities of Places of Worship or listed buildings
- Possess a basic working knowledge of Microsoft Office applications including Outlook
- IPAF/PASMA useful but not essential
- Full clean driving licence preferred
- Willingness to work outside of Mon-Fri 9-5.30 when on-site / as required

Terms

This is a permanent full time post, based out of our Reading office.

The offer is subject to a probation period of 3 months that can be extended

This is a full-time post with early-morning, evening and occasional weekend work required.

Holiday entitlement for full-time engineers is 28 days per annum including Bank Holidays